

Dear Sandy and Ted,

Please enjoy this brief compilation of some highlights of rescues performed with your veritable fleet of United Hatzalah vehicles during 2018.

You may recall that your ambucycle #112 is ridden by Ami Travis, a dedicated and active young paramedic who lives on Kibbutz Moran in Israel's north. As one of the only first responders in his area, Ami has used your ambucycle #112 to save dozens of lives and rescue hundreds in distress! One of those rescues last year was very personal to Ami.

On a Sunday in March, Ami was riding your ambucycle when United Hatzalah dispatch alerted him to a nearby emergency: <<serious auto accident – Highway 90 near the entrance of Kibbutz Lotan>> As Ami was receiving the alert his phone rang. “Your wife has been in a car accident right near the Kibbutz, come quickly!” Ami’s heart was racing as he sped to the scene, arriving alongside another United Hatzalah ambucycle medic. Ami rushed to help his wife as his colleague treated the other driver.



With tears mixed with pain, fear, but also relief at seeing her husband’s face, Ami’s wife described what had happened as he staunched the bleeding from her injuries and wrapped them in trauma bandages. He took her vital signs and applied a neck brace. As soon as ambulances arrived Ami helped the crew place his wife on a backboard and into one of the vehicles for immediate transport to Rebecca Sieff Hospital in Safed. Thankfully, Ami’s wife was able to make a full recovery from her injuries. When I spoke to him after the accident, Ami asked me to convey his gratitude to you for providing him with the means to respond to emergencies in the swiftest possible manner, especially this incident that involved his loved ones.

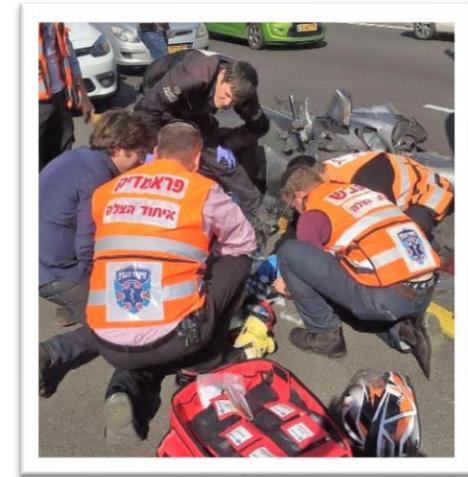


Your ambucar #5724 had an active year providing lifesaving emergency medical first response with dedicated paramedic and Senior Vice President of International Operations at United Hatzalah, Dovie Maisel.

In one incident, Dovie treated a motorcyclist who had sustained serious injuries after being struck by an intercity bus on the way to Jerusalem. (Dovie is in the pink shirt)

On another day in Moshav Mesilat Zion, an elderly woman was discovered unconscious by her neighbor, who immediately called for emergency services. Lights flashing and sirens blaring, Dovie swung around at an intersection and made it to the address in just 3 minutes thanks to your speedy ambucar!

The neighbor directed Dovie to where the woman lay on the floor. Dovie saw that the unconscious woman was in complete respiratory failure! He quickly slipped an oxygen mask over her nose and mouth and began ventilation with high-flow oxygen. He then started an IV line to administer medication should the woman's condition deteriorate. Suddenly, the woman went into cardiac arrest! Dovie immediately began CPR and shouted into his United Hatzalah radio: <<active CPR – send responders!>>. Within a few minutes another United Hatzalah volunteer joined him, taking over the chest compressions so that Dovie could intubate her and provide lifesaving cardiac drugs through the IV line. Dovie and his colleague administered a shock from the defibrillator and the two volunteers continued the resuscitation, fighting determinedly to keep her alive.



After a lengthy CPR effort, the volunteers succeeded in returning a viable pulse, just as an intensive care crew burst in through the door. Dovie briefed the crew and then helped transfer the patient to the ambulance for immediate transport to the hospital.

In another incident, Dovie was on the way to a ceremony celebrating the opening of a new United Hatzalah volunteer center in Yahud. As he was about to park your ambucar he received an urgent alert from United Hatzalah dispatch: <<adult male – unconscious>> A 20 year-old man had overdosed and collapsed unconscious on the street.

Dovie immediately rushed to the scene, arriving in less than two minutes. He joined two United Hatzalah ambucycle medics who were already on site. The victim was barely breathing, only managing 2 or 3 breaths per minute. As the other United Hatzalah medics



provided assisted ventilations, Dovie hooked up the AED, took vital signs, and set up an IV line to administer Narcan, a medication used to block the effect of opioid overdose. Within a few minutes the young man regained consciousness and began breathing on his own! Despite the man's apparent recovery, Dovie remained carefully monitoring his condition until the ambulance arrived. By the time it did, the young man was stable enough to walk himself into the vehicle without assistance! Thanks to all the United Hatzalah responders, the man's life was spared. Without immediate treatment, it is very possible he would not have survived.

When ambucar #5724 was in an accident, it was replaced with ambucar #5747, still driven by Dovie.



One morning at 8:30, a boy was rollerblading outside when a

speeding car struck him and fled the scene! The impact with the boy was so powerful that it knocked the bumper off the car while sending the boy crashing to the ground.

Dovie was about to leave for the office when he was alerted to the nearby call. He immediately dashed outside to your ambucar and raced to the location, arriving in 60 seconds.

A 9 year-old boy lay sprawled on the pavement next to the bumper. The victim, who was not wearing a helmet, suffered a concussion, a fractured leg, and multiple lacerations and contusions. The victim's mother arrived while Dovie was treating her son. She was quite distraught but calmed considerably as she watched Dovie expertly immobilize and bandaged the child's injuries.



A police cruiser arrived on scene and the officers began to take statements and look for security footage of the incident. Meanwhile, Dovie continued to stabilize the child. An ambulance arrived on scene ten minutes later and Dovie assisted as the child was placed inside to be rushed to the hospital.

EMT Eyal Mishali also had a great year helping people with your ambucycle #718! One evening Eyal was at home with his family when his United Hatzalah radio alerted him to a nearby emergency. A 15 year-old girl was out riding her bike with friends when she lost control and careened headfirst into a wall. One of her friends immediately called for help. Eyal raced to the scene on your ambucycle, the first responder on site. The girl was cradling her right arm and had a nasty bump on her forehead which seemed to swell even as Eyal was assessing it. He performed a field neurological assessment, splinted her arm due to a suspected fracture and took her vitals. Meanwhile the girls' father arrived, and Eyal updated him regarding the injuries and treatment. As per Eyal's instruction, the father then took his daughter to the emergency room both to treat her arm and to ensure that she did not have a concussion.



In one of its first rescues, E-bike #8061 helped volunteer medic David Harpaz save a man from a diabetic coma! David was at home when United Hatzalah dispatch alerted him to a nearby emergency: <<adult male – unconscious>>. An elderly man who suffers from diabetes lost consciousness, and his wife immediately called for help. Upon receiving the alert, David raced to the scene on your E-bike, the first responder on site. The man's vital signs indicated that his blood sugar was dangerously low. David quickly grabbed the tube of Glucogel from his medical kit and rubbed it on the man's gums and under his tongue. He then opened an IV line for quick access to liquid glucose. David continued to monitor his patient closely, noting that the man's blood sugar levels were steadily



improving. By the time the ambulance arrived 10 minutes later, the man was already conscious and “returning to himself.” As a precaution, he was transported to the hospital for further evaluation.

Your E-bike #8071 was assigned to its rider, Jessica Caplan, near the end of December. We were in touch with Jessica in January of 2019, and besides relating a rescue which occurred in January (a successful CPR), she emphasized how important it is to her to utilize United Hatzalah equipment to the utmost. Her perspective comes from the fact that Jessica is not only a dedicated EMT, but also a donor to the organization! She and her husband (also a United Hatzalah medic) have donated 3 ambucycles and part of an ambulance to United Hatzalah. Although she has her own car, she specifically uses your E-bike whenever she can to run errands and the like, so that if an emergency occurs, she is ready to speed to the incident as fast as possible with all her medical equipment.



Your E-bike #8067 was also very active providing emergency medical first response with dedicated EMT Yonatan Tzadok.

One Tuesday evening, a man was badly injured when he tripped and fell in the courtyard adjacent to his home.

Yonatan was riding your E-bike, on his way to visit his in-laws, when he received the urgent alert from United Hatzalah headquarters. The devoted medic quickly changed course and darted through the thick rush-hour traffic, arriving on scene within 2 minutes!

Yonatan found the 60 year-old victim in excruciating pain from an open fracture to his leg. Yonatan reassured the victim as he immobilized the man’s leg to reduce pain and prevent further injury. When the ambulance arrived 10 minutes later, the United Hatzalah volunteer updated the crew. He then assisted as the gentleman was carefully placed on a backboard and transferred for immediate evacuation to the trauma center.

Dov Widovsky, the original rider of your E-bike #8051, fondly remembers one of his first calls with your vehicle. He was already on your E-bike when United Hatzalah dispatch alerted him to a nearby emergency. An 83 year-old woman had been injured when the city bus she was on suddenly stopped short and she flew forward, smashing into seats and then crashing to the floor! Thanks to your





United Hatzalah Lipkus Fleet Highlights from 2018

E-bike, Dov was on scene in less than 60 seconds to treat the woman! He helped her off the bus and sat her down on a nearby bench for treatment. Although she was in pain and had been furiously yelling at the bus driver as they disembarked, the woman perked up and smiled when she saw your E-bike. "Is that how you got here so quickly?" She asked. Dov smiled back and nodded as he took his medical kit from its storage compartment and began treating the woman, carefully checking for broken bones and taking vital signs. "It's amazing" the woman exclaimed – "so much equipment! A bicycle ambulance! What a remarkable idea!" Dov was pleased to inform the woman that except for several bruises and one small laceration, she did not appear to be seriously injured.

Your vehicles are providing rapid medical response and saving lives daily! Thank you for partnering with United Hatzalah and helping to raise the bar for emergency medicine in Israel!

Warm Regards – The Updates Team

